

Covering Your Automotive Needs Since 1989.

Return Authorization Form:



Thank you for your business. We are sorry to hear there was an issue with your recent order or you are not satisfied with the product. Our Customer Service team will do its best to process your return or exchange as soon as possible.

1. Please contact our Customer Service team to create a Return Authorization #. This expedites the return or exchange process.
2. Item Condition: Items must be returned in new, unused condition otherwise it will be subject to a restocking fee up to 25%.
3. Custom Order Items: Custom, made to order, or personalized products cannot be returned unless it was due to our error. Please contact us for further assistance.

Custom Accessories, such as Custom Fit Car Covers, Floor Mats, Dash Covers or Seat Covers

1. Please call our Customer Service Center at (800) 423-5525 with questions or concerns about your product. Additional information, such as photos and ID tags will be required to proceed.

Other Website or Catalog Products

1. Please include this completed exchange/return form with the package. Keep a copy of the form for your records.
2. Item must be returned in its original packaging with all included parts or documentation within **90 days**.
3. Return shipping fees are not refunded. Please ask a Customer Service associate if you would like to purchase a return label. We recommend using a shipping service, such as UPS or FedEx that provides package tracking.
4. Items must be received in new or unused condition for a full credit or refund. Lost returns without tracking information are not the responsibility of California Car Cover.
5. Please mail the item to:
 1. California Car Cover
% Returns Processing
9525 De Soto Ave.
Chatsworth, Ca 91311

Items Included	Part#	Quantity	Price	Total

Reason for Return:

<input type="checkbox"/>	Damaged or Defective	<input type="checkbox"/>	Changed My Mind	<input type="checkbox"/>	Order Error-Purchased Wrong Item
<input type="checkbox"/>	Not Satisfied with Purchase	<input type="checkbox"/>	Shipping Error	<input type="checkbox"/>	Other (Please Note):

How Would You Like to Proceed?

<input type="checkbox"/>	Exchange for a Different Item	<input type="checkbox"/>	Replace with the Same Item	<input type="checkbox"/>	Item Refund
<input type="checkbox"/>	Submit for Warranty Inspection	<input type="checkbox"/>		<input type="checkbox"/>	

Name: _____ Order #: _____

Address: _____

Phone #: _____ Email: _____

(800) 423-5525

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